

800-221-1212

Debra Gaunder

From: Delta Air Lines [DeltaAirLines@e.delta.com]  
Sent: Friday, October 25, 2013 11:35 AM  
To: Debra Gaunder  
Subject: JENNIFER A COLUMBUS 28OCT13

Comment/Complaint ? | Add to Address Book ?

 [delta.com](http://delta.com) [My Trips](#) [Earn Miles](#)

## YOUR ITINERARY AND RECEIPT



**To access your boarding pass at the airport,** print email now and scan at a Delta self-service kiosk.

**Please review before your trip:**

Check in for your flight up to 24 hours prior to departure at [delta.com](http://delta.com) or with the Fly Delta app - also check flights, change seats, reserve car and hotels, and much more.

Make changes to eligible electronic tickets through My Trips at [delta.com](http://delta.com).

If you need to contact Delta for assistance please call 1-800-221-1212 or visit [delta.com/help](http://delta.com/help).

**Thanks for choosing Delta.**  
Flight Confirmation #: G47P6V | Ticket #: 00623434721313

[CHECK IN ONLINE >](#)

### Your Flight Information

Mon 28OCT

LV 9:00am COLUMBUS AR 10:45am NYC-LAGUARDIA **DELTA 6008\***  
ECONOMY (M)

\*Flight 6008 Operated by SHUTTLE AMERICA

### Your Flight Details [Manage Trip >](#)

Passenger Details	Flights	Seats
JENNIFER A BATTLE SkyMiles # *****562 Gold	DELTA 6008	06A

\*\*\*Visit [delta.com](http://delta.com) or use the Fly Delta app to view, select or change your seat

# **Receipt Information**

## **Billing Details**

<b>Passenger:</b> JENNIFER A BATTLE	<b>Payment Method:</b> VT *****2036	<b>Ticket Number:</b> 00623434721313
<b>FARE:</b>	<b>657.67 USD</b>	
<b>Taxes/Carrier-imposed Fees:</b>	<b>60.23</b>	
<b>Ticket Amount:</b>	<b>717.90 USD</b>	

This ticket is non-refundable unless issued at a fully refundable fare. Some fares may not allow changes. If allowed, any change to your itinerary may require payment of a change fee and increased fare. Failure to appear for any flight without notice to Delta will result in cancellation of your remaining reservation.

Note: When using certain vouchers to purchase tickets, remaining credits may not be refunded. Additional charges and/or credits may apply and are displayed in the sections below.

## **Details - Taxes/Carrier-imposed Fees**

<b>Total:</b>	<b>60.23</b>
<b>Itemized:</b>	2.50 AY 4.50 XF 3.90 ZP 49.33 US

## **Fare Details**

CMH DL NYC657.67MA00A0XQ USD657.67END ZP CMH XF CMH4.5

## **Ticketing Details**

<b>Passenger:</b>	<b>Ticket #:</b>	<b>Place of Issue:</b>	<b>Issue Date:</b>	<b>Expiration Date:</b>
JENNIFER A BATTLE	00623434721313	LAXWEB	25OCT13	25OCT14

## **Baggage Fees**

**Thank you for being a valued customer. The fees below are based on your original ticket purchase information. If you qualify for free or discounted checked baggage, this will be taken into account when you check in.**

Airline Rule Applied	Origin	Destination	Baggage			Tax	Total
Mon 28 Oct 2013							
DELTA	CMH	LGA	FREE <sup>1</sup> CARRY ON	1st FIRST	2nd SECOND	\$0.00	\$60.00
							\$60.00

1: On Delta-operated flights, you may carry on one bag and a small personal item free of charge. Carry-on allowances may differ and fees may apply for flights operated by carriers other than Delta. Contact the operating carrier for detailed carry-on limitations and charges.


BusinessElite/First/Business Class weight allowance reverts to 50 lbs for all checked bags beyond the regular free allowance.

**Debra Gaunder**


**From:** Jennifer A.L. Battle  
**Sent:** Wednesday, November 06, 2013 11:21 AM  
**To:** Debra Gaunder  
**Subject:** FW: JENNIFER A NYC-LAGUARDIA 29OCT13

**From:** Delta Air Lines [mailto:DeltaAirLines@e.delta.com]  
**Sent:** Monday, October 28, 2013 9:12 PM  
**To:** Jennifer A.L. Battle  
**Subject:** JENNIFER A NYC-LAGUARDIA 29OCT13

[Comment/Complaint ?](#) | [Add to Address Book ?](#)

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## YOUR ITINERARY AND RECEIPT



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Make changes to eligible electronic tickets through My Trips at [delta.com](#).

If you need to contact Delta for assistance please call 1-800-221-1212 or visit [delta.com/help](#).

**Thanks for choosing Delta.**  
Flight Confirmation #: G63APP | Ticket #: 00622433754315

[CHECK IN ONLINE >](#)

### Your Flight Information

**Tue 29OCT**

LV **10:25am** NYC-LAGUARDIA AR **12:33pm** COLUMBUS

**DELTA 5977\***  
ECONOMY (S)

\*Flight 5977 Operated by SHUTTLE AMERICA

Please note that our New York-LaGuardia Airport (LGA) flights now depart from Terminal C, as well as from Terminal D and the Marine Air Terminal. As gate and terminal information are subject to change, it's best to check within 4 hours of your flight's departure via Online Check-in, Flight Status or the Fly Delta app. Gates C15 - C32 are located in Terminal C and gates D1 - D11 are located in Terminal D.

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**Your Flight Details** [Manage Trip >](#)

Passenger Details	Flights	Seats
JENNIFER A BATTLE SkyMiles #*****562 Gold	DELTA 5977	05A

\*\*\*Visit [delta.com](http://delta.com) or use the Fly Delta app to view, select or change your seat

**Receipt Information**

**Billing Details**

Passenger: JENNIFER A BATTLE	Payment Method: VI*****2036	Ticket Number: 00623433756315
FARE:	564.65 USD	
Taxes/Carrier-imposed Fees:	53.25	
Ticket Amount:	617.90 USD	

This ticket is non-refundable unless issued at a fully refundable fare. Some fares may not allow changes. If allowed, any change to your itinerary may require payment of a change fee and increased fare. Failure to appear for any flight without notice to Delta will result in cancellation of your remaining reservation.

Note: When using certain vouchers to purchase tickets, remaining credits may not be refunded.

Additional charges and/or credits may apply and are displayed in the sections below.

#### Details - Taxes/Carrier-imposed Fees

**Total:** 53.25

**Itemized:** 2.50 AY 4.50 XF 3.90 ZP 42.35 US

#### Fare Details

NYC DL CMH564.65SA00A0NQ USD564.65END ZP LGA XF LGA4.5

#### Ticketing Details

Passenger:	Ticket #:	Place of Issue:	Issue Date:	Expiration Date:
JENNIFER A BATTLE	00623433756315	LAXWEB	28OCT13	28OCT14

#### Baggage Fees

**i** Thank you for being a valued customer. The fees below are based on your original ticket purchase information. If you qualify for free or discounted checked baggage, this will be taken into account when you check in.

Airline Rule Applied	Origin	Destination	Baggage	Tax	Total
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Tue 29 Oct 2013

DELTA	LGA	CMH		\$0.00	\$60.00
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AMERICAN EXPRESS® BUSINESS TRAVEL

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Generated: October 1, 2013 12:49 PM

## Travel Arrangements for JEFFREY A LIPPS

**Record Locator** VELISB  
**Trip ID** 11022404941  
CARPENTER AND LIPPS  
280 N HIGH ST STE 1300  
COLUMBUS, OH 43215

**Agent ID:** K0  
**Phone:** .. / **Fax:** ..

### Invoice Details

#### Ticket Information

<b>Airline Code</b>	008	<b>Ticket Date</b>	10/1/2013
<b>Ticket Number</b>	7310115020	<b>Invoice</b>	0172644
<b>Check Digit</b>	1	<b>Electronic</b>	Yes

#### Charges

<b>Ticket Base Fare</b>	1,183.80
<b>Ticket Tax Fare</b>	110.58
<b>Total (USD) Ticket Amount</b>	1,294.38
<b>Transaction Fee</b>	35.00
<b>Airfare charged to American Express</b>	
<b>Billing Account:</b>	AX XXXXXXXXXXXX2607

**Total** 1,329.38

### Travel Details

Sunday October 6, 2013

#### Flight Information

<b>Airline</b>	DELTA AIR LINES
<b>Flight</b>	7330
	OPERATED BY SHUTTLE AMERICA - DELTA CONNECTION
<b>Origin</b>	Columbus, OH
<b>Destination</b>	New York Lga, NY
<b>Departing</b>	11:14 AM
<b>Arriving</b>	12:59 PM

<b>Estimated time</b>	1 hour 45 minutes
<b>Distance</b>	478 Miles
<b>Meal Service</b>	No Meal Service
<b>Plane</b>	E70

**Arrival Terminal** TERMINAL D  
**Class** Coach

#### Flight Information

<b>Airline</b>	DELTA AIR LINES
<b>Flight</b>	7330
	OPERATED BY SHUTTLE AMERICA - DELTA CONNECTION
<b>Origin</b>	Columbus, OH
<b>Destination</b>	New York Lga, NY
<b>Departing</b>	11:14 AM
<b>Arriving</b>	12:59 PM

<b>Estimated time</b>	1 hour 45 minutes
<b>Distance</b>	478 Miles
<b>Meal Service</b>	No Meal Service
<b>Plane</b>	E70

**Arrival Terminal** TERMINAL D  
**Class** First

### Hotel Information

**Hotel** MARRIOTT HOTELS  
NEW YORK MARRIOTT EAST SIDE  
**Hotel Address** 525 LEXINGTON AVE AT 49TH STRE  
NEW YORK NY 10017  
**Confirmation Number** 89037998

EXPERIENCE MATTERS



Check in Date 10/6/2013  
Check out Date 10/8/2013  
  
Hotel Rate 359.00 USD per night  
Phone Number 1-212-7554000  
Fax Number 1-212-7154296  
Late Arrival Guarantee - Credit Card  
Special Info NSRM KING  
Frequent Guest 166152769  
Airline Membership DL2003694375  
CANCEL 01 DAYS BEFORE ARRIVAL

#### Travel Details

Tuesday October 8, 2013

#### Flight Information

Airline	DELTA AIR LINES	Estimated time	2 hours 8 minutes
Flight	5977	Distance	478 Miles
	OPERATED BY SHUTTLE AMERICA - DELTA CONNECTION		
Origin	New York Lga, NY	Meal Service	No Meal Service
Destination	Columbus, OH	Plane	Embraer 175 JET
Departing	10:25 AM		
Arriving	12:33 PM		
Departure Terminal	TERMINAL D		
Seat	11B		
Class	Coach		

#### Travel Details

Wednesday February 5, 2014

THANK YOU FOR CHOOSING AMERICAN EXPRESS

#### Loyalty Programs

Vendor	Account	Traveler
DELTA AIR LINES	2003694375	JEFFREY A LIPPS

#### Airline Record Locators

Airline Reference	Carrier
GXMEKC	DELTA AIR LINES

#### Additional Messages

FOR TRAVEL RESERVATIONS/ASSISTANCE 8A-8P ET M-F  
PLEASE CALL 800-848-4438  
FOR AFTER HOURS EMERGENCY ASSISTANCE CALL  
1-800-872-3057 - ACCESS CODE - S-9LVA  
FOR EMERGENCIES WHILE TRAVELING OVERSEAS, PLEASE CALL  
336-291-0107, CODE S-9LVA

\*\*\*\*\*  
PLEASE BE ADVISED THAT CERTAIN MANDATORY HOTEL-IMPOSED  
CHARGES, INCLUDING, BUT NOT LIMITED TO, DAILY RESORT OR  
FACILITY FEES, MAY BE APPLICABLE TO YOUR STAY AND PAYABLE  
TO THE HOTEL OPERATOR AT CHECK-OUT FROM THE PROPERTY.  
YOU MAY WISH TO INQUIRE WITH THE HOTEL BEFORE YOUR TRIP  
REGARDING THE EXISTENCE AND AMOUNT OF SUCH CHARGES.  
\*\*\*\*\*

PLEASE REVIEW THIS ITINERARY/INVOICE, CHANGES OR  
CANCELLATIONS MUST BE REPORTED TO AMERICAN EXPRESS  
WITHIN 24 HOURS TO MINIMIZE/AVOID PENALTIES.  
A VALID GOVERNMENT ISSUED PHOTO ID IS REQUIRED.  
PLEASE CHECK IN 90 MINUTES PRIOR TO DEPARTURE.  
CONTACT THE ABOVE NUMBER FOR COMPLETE  
TICKET RESTRICTIONS.  
HOTEL CANCELLATION, NO-SHOW AND EARLY CHECK-OUT  
FEES MAY APPLY. PLEASE CONTACT AMERICAN EXPRESS  
FOR DETAILS.

TICKETS MAY BE NON-REFUNDABLE, NON-ENDORSEABLE,  
NON-CHANGEABLE OR REQUIRE ADVANCE NOTICE TO  
CHANGE, SUBJECT TO PENALTY/TRANSACTION FEE, AND  
ONLY VALID ON SAME CARRIER  
AIR RAIL TRANSACTION OR BOOKING FEE 35.00

ADVISORY TSA requires all reservations with any US city segment or flying over the US or booked on a US based carrier to include full name, date of birth, and gender. Failure to provide this information will result in your reservation being cancelled.



All services covered by this itinerary are subject to the terms and conditions specified by the suppliers. Customer agrees to the terms and conditions set forth on any brochures or advertisements describing any tour, cruise, accommodations, transportation or other services, and to any and all conditions contained in documents for any such services including, without limitation, all cancellation and change fees. No employee of American Express and its affiliates, subsidiary companies or representatives has authority to vary the terms and conditions.

**Hotel Charges:** In addition to the quoted rate(s) above, mandatory hotel charges may apply at check-out from the property; consult with the hotel for details and your company to determine whether such charges comply with your company's travel policies.

**Air Transportation.** Important airline ticket terms and conditions and other important notices apply to air transportation. Please visit: [TICKET TERMS AND CONDITIONS AND OTHER IMPORTANT NOTICES.pdf](#) for more information.

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**Intermediary Disclosure.** Amex assists you in finding travel suppliers and making arrangements that meet your individual needs. We consider various factors in identifying travel suppliers to you and recommending specific itineraries. In this role, we are acting as an independent third party and not as a fiduciary. We want you to be aware that certain suppliers pay us commissions as well as incentives for reaching sales targets or other goals, and from time to time may also provide incentives to our travel counselors. Certain suppliers may also provide compensation to us for various marketing and administrative services that we perform for them, such as granting them access to our marketing channels, participating in marketing programs and supporting technology initiatives. In addition, we receive compensation from suppliers when customers use the American Express Card or other American Express products to pay for supplier products and services. From time to time we may enter into other business relationships with suppliers and these arrangements, including levels and types of compensation and incentives we receive, are subject to change. In identifying suppliers and recommending itineraries, we may consider a number of factors, including supplier availability and your preferences. The relationships we have with suppliers may also influence the suppliers we identify and the itineraries we recommend.

**CALIFORNIA:** This transaction is covered by the California Travel Consumer Restitution Fund (TCRF) if the seller of travel was registered and participating in the TCRF at the time of sale and the passenger is located in California at the time of payment. Eligible passengers may file a claim with TCRF if the passenger is owed a refund of more than \$50 for transportation or travel services which the seller of travel failed to forward to a proper provider or such money was not refunded to you when required. The maximum amount which may be paid by the TCRF to any one passenger is the total amount paid on behalf of the passenger to the seller of travel, not to exceed \$15,000. A claim must be submitted to the TCRF within 12 months after the scheduled completion date of the travel. A claim must include sufficient documentation to prove your claim and a \$35 processing fee. Claimants must agree to waive their right to other civil remedies against a registered participating seller of travel for matters arising out of a sale for which you file a TCRF claim. You may request a claim form by writing to: Travel Consumer Restitution Corporation; P.O. Box 6001; Larkspur, CA 94977-6001, or by visiting TCRF's website at: [www.tcrfinfo.org](http://www.tcrfinfo.org).

**WASHINGTON:** If transportation or other services are canceled by the seller of travel, all sums paid to the seller of travel for services not performed in accordance with the contract between the seller of travel and the purchaser will be refunded within thirty (30) days of receiving the funds from the vendor with whom the services were arranged, or if the funds were not sent to the vendor, the funds shall be returned within fourteen (14) days after cancellation by the seller of travel to the purchaser unless the purchaser requests the seller of travel to apply the money to another travel product and/or date.

**NEVADA:**

**RECOVERY FUND FOR CONSUMERS DAMAGED BY SELLERS OF TRAVEL**

You may be eligible for payment from the Recovery Fund if you have paid money to a seller of travel registered in Nevada for the purchase of travel services or a vacation certificate and you have suffered certain financial damages as a result of the transaction. To obtain information relating to your rights under the Recovery Fund and the filing of a claim for recovery from the Recovery Fund, you may contact the Consumer Affairs Division of the Department of Business and Industry at the following locations:

**SOUTHERN NEVADA:** 1850 East Sahara Avenue, Suite 101, Las Vegas, Nevada 89104, Phone: 702.486.7355, Fax: 702.486.7371, e-mail: [ncad@fyiconsumer.org](mailto:ncad@fyiconsumer.org)

**NORTHERN NEVADA:** 4600 Kietzke Lane, Building B, Suite 113, Reno, Nevada 89502, Phone: 775.688.1800, Fax: 775.688.1803, e-mail: [ncad@fyiconsumer.org](mailto:ncad@fyiconsumer.org)

California CST#1022318-10, Rhode Island ML#1192, Washington UBI#600-469-694, Iowa TA#002, Nevada NV#2001-0126.



AMERICAN EXPRESS® BUSINESS TRAVEL

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## Travel Arrangements for JEFFREY A LIPPS

**Record Locator** SBTBYA  
**Trip ID** 11712895410  
CARPENTER AND LIPPS  
280 N HIGH ST STE 1300  
COLUMBUS, OH 43215

**Agent ID: K3**  
64 PRATT ST - 3rd flr - hartford, ct 06103  
Phone: (800) 327-2737 / Fax (313) 203-3822

### Invoice Details

#### Ticket Information

Airline Code	006	Ticket Date	10/10/2013
Ticket Number	7312340502	Invoice	0219474
Check Digit	1	Electronic	Yes

#### Charges

Ticket Base Fare	2,830.69
Ticket Tax Fare	258.81
Total (USD) Ticket Amount	3,089.50
Transaction Fee	35.00
Airfare charged to American Express	
Billing Account:	AX XXXXXXXXXXXX2007

**Total**

3,128.50 1/2

1500.75

### Travel Details

Monday, October 14, 2013

#### Flight Information

**Airline** DELTA AIR LINES  
**Flight** 7313  
OPERATED BY SHUTTLE AMERICA - DELTA CONNECTION  
**Origin** Columbus, OH  
**Destination** New York Lga, NY  
**Departing** 6:00 AM  
**Arriving** 7:45 AM  
**Arrival Terminal** TERMINAL D  
**Class** Coach

**Estimated time** 1 hour 45 minutes  
**Distance** 478 Miles  
**Meal Service** No Meal Service  
**Plane** E70

#### Flight Information

**Airline** DELTA AIR LINES  
**Flight** 7313  
OPERATED BY SHUTTLE AMERICA - DELTA CONNECTION  
**Origin** Columbus, OH  
**Destination** New York Lga, NY  
**Departing** 6:00 AM  
**Arriving** 7:45 AM  
**Arrival Terminal** TERMINAL D  
**Class** ~~First~~ *First* *upgraded*

**Estimated time** 1 hour 45 minutes  
**Distance** 478 Miles  
**Meal Service** No Meal Service  
**Plane** E70

#### Hotel Information

**Hotel** MARRIOTT HOTELS  
JW MARRIOTT ESSEX HOUSE  
**Hotel Address** 160 CENTRAL PARK SOUTH  
NEW YORK NY 10019  
**Confirmation Number** 82035907



Check in Date 10/14/2013  
Check out Date 10/15/2013  
  
Hotel Rate 599.00 USD per night  
Phone Number 1-212-2470300  
Fax Number 1-212-3151839  
Late Arrival Guarantee - Credit Card  
Special Info NSRM KING  
Frequent Guest 166152769  
CANCEL 01 DAYS BEFORE ARRIVAL

#### Travel Details

Tuesday October 15, 2013

##### Flight Information

Airline	DELTA AIR LINES	Estimated time	3 hours 3 minutes
Flight	2119	Distance	1,020 Miles
Origin	New York Lga, NY	Meal Service	Cont breakfast
Destination	Minneapolis St Pl, MN	Plane	Airbus A320
Departing	8:30 AM		
Arriving	10:33 AM		
Departure Terminal	TERMINAL 1		
Arrival Terminal	TERMINAL 1 - LINDBERGH		
Seat	18B		
Class	Coach		

##### Hotel Information

Hotel AK  
THE HOTEL MINNEAPOLIS AUTOGRAPH  
Hotel Address 215 4TH STREET SOUTH  
MINNEAPOLIS MN 55401  
Confirmation Number 82038291  
Check in Date 10/15/2013  
Check out Date 10/16/2013  
  
Hotel Rate 309.99 USD per night  
Phone Number 1-612-3402000  
Fax Number 1-612-2155400  
Late Arrival Guarantee - Credit Card  
Special Info NSRM KING  
Frequent Guest 166152769  
CANCEL 01 DAYS BEFORE ARRIVAL

#### Travel Details

Wednesday October 16, 2013

##### Flight Information

Airline	DELTA AIR LINES	Estimated time	2 hours 26 minutes
Flight	1464	Distance	931 Miles
Origin	Minneapolis St Pl, MN	Meal Service	Cont breakfast
Destination	Washington Reagan, DC	Plane	McDonnell DOUGLAS 87
Departing	7:35 AM		
Arriving	11:01 AM		
Departure Terminal	TERMINAL 1 - LINDBERGH		
Arrival Terminal	TERMINAL B		
Seat	15U		
Class	Coach		

##### Hotel Information

Hotel MARRIOTT HOTELS  
WASHINGTON MARRIOTT  
Hotel Address 1221 22ND ST NW  
WASHINGTON DC 20037

Confirmation Number 82038586  
Check in Date 10/16/2013  
Check out Date 10/17/2013  
  
Hotel Rate 289.00 USD per night  
Phone Number 1-202-8721500  
Fax Number 1-202-8721424  
Late Arrival Guarantee - Credit Card  
Special Info NSRM KING  
Frequent Guest 166152769  
CANCEL BY 06 PM DAY OF ARRIVAL

**Travel Details** Thursday, October 17, 2013

**Flight Information**

Airline	DELTA AIR LINES	Estimated time	1 hour 36 minutes
Flight	2145	Distance	405 Miles
Origin	Washington Reagan, DC	Meal Service	No Meal Service
Destination	Detroit Metro, MI	Plane	Md Super 90
Departing	7:00 PM		
Arriving	8:36 PM		
Departure Terminal	TERMINAL B		
Arrival Terminal	E.H.MCNAMARA TERMINAL		
Seat	30D		
Class	Coach		

**Flight Information**

Airline	DELTA AIR LINES	Estimated time	0 hours 59 minutes
Flight	5996	Distance	155 Miles
	OPERATED BY SHUTTLE AMERICA - DELTA CONNECTION		
Origin	Detroit Metro, MI	Meal Service	No Meal Service
Destination	Columbus, Oh	Plane	Embraer 175 JET
Departing	9:39 PM		
Arriving	10:38 PM		
Departure Terminal	E.H.MCNAMARA TERMINAL		
Seat	Unassigned		
Class	Coach		

**Travel Details** Thursday, April 17, 2014

THANK YOU FOR CHOOSING AMERICAN EXPRESS

**Loyalty Programs**

Vendor	Account	Traveler
DELTA AIR LINES	2003694275	JEFFREY A LIPPS

**Airline Record Locators**

Airline Reference	Carrier
F694S4	DELTA AIR LINES

**Additional Messages**

FOR TRAVEL RESERVATIONS/ASSISTANCE 8A-8P ET M-F  
PLEASE CALL 800-848-4438  
FOR AFTER HOURS EMERGENCY ASSISTANCE CALL  
1-800-872-3057 - ACCESS CODE - S-4PVA  
FOR EMERGENCIES WHILE TRAVELING OVERSEAS, PLEASE CALL  
336-281-0107, CODE S-4PVA

\*\*\*\*\*  
PLEASE BE ADVISED THAT CERTAIN MANDATORY HOTEL-IMPOSED  
CHARGES, INCLUDING, BUT NOT LIMITED TO, DAILY RESORT OR  
FACILITY FEES, MAY BE APPLICABLE TO YOUR STAY AND PAYABLE

TO THE HOTEL OPERATOR AT CHECK-OUT FROM THE PROPERTY.  
YOU MAY WISH TO INQUIRE WITH THE HOTEL BEFORE YOUR TRIP  
REGARDING THE EXISTENCE AND AMOUNT OF SUCH CHARGES.

\*\*\*\*\*

PLEASE REVIEW THIS ITINERARY/INVOICE. CHANGES OR  
CANCELLATIONS MUST BE REPORTED TO AMERICAN EXPRESS  
WITHIN 24 HOURS TO MINIMIZE/AVOID PENALTIES.

A VALID GOVERNMENT ISSUED PHOTO ID IS REQUIRED.

PLEASE CHECK IN 90 MINUTES PRIOR TO DEPARTURE.

CONTACT THE ABOVE NUMBER FOR COMPLETE  
TICKET RESTRICTIONS.

HOTEL CANCELLATION, NO-SHOW AND EARLY CHECK-OUT  
FEES MAY APPLY. PLEASE CONTACT AMERICAN EXPRESS  
FOR DETAILS.

TICKETS MAY BE NON-REFUNDABLE, NON-ENDORSEABLE,  
NON-CHANGEABLE OR REQUIRE ADVANCE NOTICE TO  
CHANGE, SUBJECT TO PENALTY/TRANSACTION FEE, AND  
ONLY VALID ON SAME CARRIER

AIR RAIL TRANSACTION OR BOOKING FEE 35.00

ADVISORY TSA requires all reservations with any US city segment or flying over the US or booked on a US based carrier to  
include full name, date of birth, and gender. Failure to provide this information will result in your reservation being cancelled.

All services covered by this itinerary are subject to the terms and conditions specified by the suppliers. Customer agrees to the terms and conditions set forth on any brochures or advertisements describing any tour, cruise, accommodations, transportation or other services, and to any and all conditions contained in documents for any such services including, without limitation, all cancellation and change fees. No employee of American Express and its affiliates, subsidiary companies or representatives has authority to vary the terms and conditions.

**Hotel Charges:** In addition to the quoted rate(s) above, mandatory hotel charges may apply at check-out from the property; consult with the hotel for details and your company to determine whether such charges comply with your company's travel policies.

**Air Transportation.** Important airline ticket terms and conditions and other important notices apply to air transportation. Please visit: [TICKET TERMS AND CONDITIONS AND OTHER IMPORTANT NOTICES.pdf](#) for more information.

**Liability Statement.** American Express Travel Related Services Company, Inc. and its parent, subsidiaries, affiliates and representatives (collectively, "Amex") act as an agent for travel suppliers and you understand and agree that Amex shall not be liable for any loss, injury, expense or damage to persons or property resulting, directly or indirectly, from (1) the acts of omissions of travel suppliers, including but not limited to delays, overbooking's, cancellation of services, cessation of operations, accidents or failures of equipment, or changes in fares, itineraries or schedules; or (2) acts of God, fires, earthquakes, floods, climatic aberrations, acts of governmental authorities, civil unrest, strikes, riots, theft, disease, accidents or failures related to the public Internet, telecommunications lines or facilities, or third party technology systems, or any other cause beyond the control of Amex.

**Intermediary Disclosure.** Amex assists you in finding travel suppliers and making arrangements that meet your individual needs. We consider various factors in identifying travel suppliers to you and recommending specific itineraries. In this role, we are acting as an independent third party and not as a fiduciary. We want you to be aware that certain suppliers pay us commissions as well as incentives for reaching sales targets or other goals, and from time to time may also provide incentives to our travel counselors. Certain suppliers may also provide compensation to us for various marketing and administrative services that we perform for them, such as granting them access to our marketing channels, participating in marketing programs and supporting technology initiatives. In addition, we receive compensation from suppliers when customers use the American Express Card or other American Express products to pay for supplier products and services. From time to time we may enter into other business relationships with suppliers and these arrangements, including levels and types of compensation and incentives we receive, are subject to change. In identifying suppliers and recommending itineraries, we may consider a number of factors, including supplier availability and your preferences. The relationships we have with suppliers may also influence the suppliers we identify and the itineraries we recommend.

**CALIFORNIA:** This transaction is covered by the California Travel Consumer Restitution Fund (TCRF) if the seller of travel was registered and participating in the TCRF at the time of sale and the passenger is located in California at the time of payment. Eligible passengers may file a claim with TCRF if the passenger is owed a refund of more than \$50 for transportation or travel services which the seller of travel failed to forward to a proper provider or such money was not refunded to you when required. The maximum amount which may be paid by the TCRF to any one passenger is the total amount paid on behalf of the passenger to the seller of travel, not to exceed \$15,000. A claim must be submitted to the TCRF within 12 months after the scheduled completion date of the travel. A claim must include sufficient documentation to prove your claim and a \$35 processing fee. Claimants must agree to waive their right to other civil remedies against a registered participating seller of travel for matters arising out of a sale for which you file a TCRF claim. You may request a claim form by writing to: Travel Consumer Restitution Corporation; P.O. Box 6001; Larkspur, CA 94977-6001, or by visiting TCRF's website at: [www.tcrfinfo.org](http://www.tcrfinfo.org).

**WASHINGTON:** If transportation or other services are canceled by the seller of travel, all sums paid to the seller of travel for services not performed in accordance with the contract between the seller of travel and the purchaser will be refunded within thirty (30) days of receiving the funds from the vendor with whom the services were arranged, or if the funds were not sent to the vendor, the funds shall be returned within fourteen (14) days after cancellation by the seller of travel to the purchaser unless the purchaser requests the seller of travel to apply the money to another travel product and/or date.

**NEVADA:**

**RECOVERY FUND FOR CONSUMERS DAMAGED BY SELLERS OF TRAVEL**

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California CST#1022318-10, Rhode Island ML#1192, Washington UBI#600-469-694, Iowa TA#002, Nevada NV#2001-0126.





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## Travel Arrangements for JEFFREY A LIPPS

**Record Locator** XVHTGR  
**Trip ID** 12048230236  
CARPENTER AND LIPPS  
280 N HIGH ST STE 1300  
COLUMBUS, OH 43215

**Agent ID: WC**  
84 PRATT ST - 3rd flr - hartford, ct 06103  
Phone: (800) 327-2737 / Fax: (313) 203-3822

### Invoice Details

#### Ticket Information

<b>Airline Code</b>	006	<b>Ticket Date</b>	10/18/2013
<b>Ticket Number</b>	7314088885	<b>Invoice</b>	0225647
<b>Check Digit</b>	1	<b>Electronic</b>	Yes

#### Charges

<b>Ticket Base Fare</b>	1,183.80
<b>Ticket Tax Fare</b>	110.58
<b>Total (USD) Ticket Amount</b>	1,294.38
<b>Transaction Fee</b>	35.00
Airfare charged to American Express	
<b>Billing Account:</b>	AX XXXXX XXXXX2007
<b>Total</b>	1,329.38

### Travel Details

Monday October 21, 2013

#### Flight Information

<b>Airline</b>	DELTA AIR LINES	<b>Estimated time</b>	1 hour 46 minutes
<b>Fight</b>	5396	<b>Distance</b>	478 Miles
OPERATED BY EXPRESSJET DBA DELTA CONNECTION			
<b>Origin</b>	Columbus, OH	<b>Meal Service</b>	No Meal Service
<b>Destination</b>	New York Lga, NY	<b>Plane</b>	Canada/ RegionalJet
<b>Departing</b>	3:48 PM		
<b>Arriving</b>	5:34 PM		
<b>Arrival Terminal</b>	TERMINAL D		
<b>Seat</b>	06C		
<b>Class</b>	Coach		

#### Hotel Information

<b>Hotel</b>	MARRIOTT HOTELS
<b>Hotel Address</b>	NEW YORK MARRIOTT EAST SIDE 525 LEXINGTON AVE AT 49TH STRE NEW YORK NY 10017
<b>Confirmation Number</b>	86964274
<b>Check in Date</b>	10/21/2013
<b>Check out Date</b>	10/22/2013
<b>Hotel Rate</b>	429.00 USD per night
<b>Phone Number</b>	1-212-7554000
<b>Fax Number</b>	1-212-7154296
	Late Arrival Guarantee - Credit Card
<b>Frequent Guest</b>	166152769
CANCEL 01 DAYS BEFORE ARRIVAL	

### Travel Details

Tuesday October 22, 2013

EXPERIENCE MATTERS



**Flight Information**

Airline	DELTA AIR LINES	Estimated time	2 hours 0 minutes
Flight	5998	Distance	478 Miles
	OPERATED BY SHUTTLE AMERICA - DELTA CONNECTION		
Origin	New York Lga, NY	Meal Service	No Meal Service
Destination	Columbus OH	Plane	E70
Departing	8:25 PM		
Arriving	10:25 PM		
Departure Terminal	TERMINAL D		
Class	Coach		

**Flight Information**

Airline	DELTA AIR LINES	Estimated time	2 hours 0 minutes
Flight	5998	Distance	478 Miles
	OPERATED BY SHUTTLE AMERICA - DELTA CONNECTION		
Origin	New York Lga, NY	Meal Service	No Meal Service
Destination	Columbus, OH	Plane	E70
Departing	8:25 PM		
Arriving	10:25 PM		
Departure Terminal	TERMINAL D		
Class	First		

**Travel Details**

Wednesday February 13, 2014

THANK YOU FOR CHOOSING AMERICAN EXPRESS

**Loyalty Programs**

Vendor	Account	Traveler
DELTA AIR LINES	2003694375	JEFFREY A LIPPS

**Airline Record Locators**

Airline Reference	Carrier
HL7BAB	DELTA AIR LINES

**Additional Messages**

FOR TRAVEL RESERVATIONS/ASSISTANCE 8A-8P ET M-F  
PLEASE CALL 800-848-4436  
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1-800-872 3057 - ACCESS CODE - S-4PVA  
FOR EMERGENCIES WHILE TRAVELING OVERSEAS, PLEASE CALL  
336-291-0107, CODE S-4PVA

PLEASE BE ADVISED THAT CERTAIN MANDATORY HOTEL IMPOSED  
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TO THE HOTEL OPERATOR AT CHECK-OUT FROM THE PROPERTY.  
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TICKETS MAY BE NON-REFUNDABLE, NON-ENDORSEABLE,



NON-CHANGEABLE OR REQUIRE ADVANCE NOTICE TO  
CHANGE, SUBJECT TO PENALTY/TRANSACTION FEE, AND  
ONLY VALID ON SAME CARRIER  
AIR RAIL TRANSACTION OR BOOKING FEE 35.00

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All services covered by this itinerary are subject to the terms and conditions specified by the suppliers. Customer agrees to the terms and conditions set forth on any brochures or advertisements describing any tour, cruise, accommodations, transportation or other services, and to any and all conditions contained in documents for any such services including, without limitation, all cancellation and change fees. No employee of American Express and its affiliates, subsidiary companies or representatives has authority to vary the terms and conditions.

**Hotel Charges:** In addition to the quoted rate(s) above, mandatory hotel charges may apply at check-out from the property; consult with the hotel for details and your company to determine whether such charges comply with your company's travel policies.

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California CST#1022318-10, Rhode Island ML#1192, Washington UBI#600-469-694, Iowa TA#002, Nevada NV#2001-0126.



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## Travel Arrangements for JEFFREY A LIPPS

**Record Locator** YODAMS  
**Trip ID** 12083344148  
CARPENTER AND LIPPS  
280 N HIGH ST STE 1300  
COLUMBUS, OH 43215

**Agent ID: M7**  
64 PRATT ST - 3rd flr - Hartford, ct 06103  
Phone: (800) 327-2737 / Fax: (313) 203-3922

### Invoice Details

#### Ticket Information

<b>Airline Code</b>	006	<b>Ticket Date</b>	10/24/2013
<b>Ticket Number</b>	7315348809	<b>Invoice</b>	0229831
<b>Check Digit</b>	2	<b>Electronic</b>	Yes

#### Charges

Ticket Base Fare	1,349.57
Ticket Tax Fare	123.02
Total (USD) Ticket Amount	1,472.59
Transaction Fee	35.00
Airfare charged to American Express	
Billing Account:	AX XXXXXXXXXXXX2007
<b>Total</b>	<b>1,507.59</b>

### Travel Details

Sunday October 27, 2013

#### Flight Information

**Airline** DELTA AIR LINES  
**Flight** 7330  
OPERATED BY SHUTTLE AMERICA - DELTA CONNECTION  
**Origin** Columbus, OH  
**Destination** New York Lga, NY  
**Departing** 11:14 AM  
**Arriving** 12:59 PM  
**Arrival Terminal** TERMINAL D  
**Class** Coach

<b>Estimated time</b>	1 hour 45 minutes
<b>Distance</b>	478 Miles
<b>Meal Service</b>	No Meal Service
<b>Plane</b>	E70

#### Flight Information

**Airline** DELTA AIR LINES  
**Flight** 7330  
OPERATED BY SHUTTLE AMERICA - DELTA CONNECTION  
**Origin** Columbus, OH  
**Destination** New York Lga, NY  
**Departing** 11:14 AM  
**Arriving** 12:59 PM  
**Arrival Terminal** TERMINAL D  
**Class** First *free upgrade*

<b>Estimated time</b>	1 hour 45 minutes
<b>Distance</b>	478 Miles
<b>Meal Service</b>	No Meal Service
<b>Plane</b>	E70

#### Hotel Information

**Hotel** MARRIOTT HOTELS  
NEW YORK MARRIOTT EAST SIDE  
**Hotel Address** 525 LEXINGTON AVE AT 49TH STRE  
NEW YORK NY 10017  
**Confirmation Number** 90164000

EXHIBIT D



Check out Date 11/1/2013  
Hotel Rate 254.00 USD per night  
Phone Number 1-212-7554000  
Fax Number 1-212-7154296  
Late Arrival Guarantee - Credit Card  
Special Info NSRM KING  
Frequent Guest 166152769  
CANCEL 01 DAYS BEFORE ARRIVAL

#### Travel Details

Friday November 1, 2013

#### Flight Information

Airline	DELTA AIR LINES	Estimated time	2 hours 13 minutes
Flight	5980	Distance	478 Miles
	OPERATED BY SHUTTLE AMERICA - DELTA CONNECTION		
Origin	New York Lga, NY	Meal Service	No Meal Service
Destination	Columbus, OH	Plane	E70
Departing	8:25 AM		
Arriving	10:38 AM		
Departure Terminal	TERMINAL D		
Seat	07B		
Class	Coach		

*Changed to 11/31*

#### Travel Details

Saturday March 1, 2014

THANK YOU FOR CHOOSING AMERICAN EXPRESS

#### Loyalty Programs

Vendor	Account	Traveler
DELTA AIR LINES	2003694375	JEFFREY A LIPPS

#### Airline Record Locators

Airline Reference	Carrier
HLUC6W	DELTA AIR LINES

#### Additional Messages

FOR TRAVEL RESERVATIONS/ASSISTANCE 8A-8P ET M-F  
PLEASE CALL 800-848-4438  
FOR AFTER HOURS EMERGENCY ASSISTANCE CALL  
1-800-872-3057 - ACCESS CODE - S-4PVA  
FOR EMERGENCIES WHILE TRAVELING OVERSEAS, PLEASE CALL  
336-291-0107, CODE S-4PVA

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CHARGES, INCLUDING, BUT NOT LIMITED TO, DAILY RESORT OR  
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TO THE HOTEL OPERATOR AT CHECK-OUT FROM THE PROPERTY.  
YOU MAY WISH TO INQUIRE WITH THE HOTEL BEFORE YOUR TRIP  
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PLEASE REVIEW THIS ITINERARY/INVOICE. CHANGES OR  
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A VALID GOVERNMENT ISSUED PHOTO ID IS REQUIRED.  
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CONTACT THE ABOVE NUMBER FOR COMPLETE  
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NON-CHANGEABLE OR REQUIRE ADVANCE NOTICE TO

CHANGE, SUBJECT TO PENALTY/TRANSACTION FEE, AND  
ONLY VALID ON SAME CARRIER  
AIR RAIL TRANSACTION OR BOOKING FEE 35.00

ADVISORY TSA requires all reservations with any US city segment or flying over the US or booked on a US based carrier to include full name, date of birth, and gender. Failure to provide this information will result in your reservation being cancelled.



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## Travel Arrangements for JEFFREY A LIPPS

Record Locator YCDAMS  
Trip ID 12003344140  
CARPENTER AND LIPPS  
280 N HIGH ST STE 1300  
COLUMBUS, OH 43215

Agent ID: M7

Phone: ... / Fax: ...

### Invoice Details

#### Ticket Information

Airline Code	008	Ticket Date	10/29/2013
Ticket Number	7316229901	Invoice	0232914
Check Digit	4	Electronic	Yes

#### Charges

Ticket Base Fare	0.00
Ticket Tax Fare	0.00
Total (USD) Ticket Amount	0.00
Current Fare	1,472.59
Prior ticket 0067315348809 credit	-1,472.59
Exchange Fee	0.00
Transaction Fee	35.00
Airfare charged to American Express	
Billing Account:	AX XXXXXXXXXXXX2007
<b>Total</b>	<b>35.00</b>

### Travel Details

OPEN

### Travel Details

Thursday October 31, 2013

#### Flight Information

Airline	DELTA AIR LINES
Flight	5980
	OPERATED BY SHUTTLE AMERICA - DELTA CONNECTION
Origin	New York Lga, NY
Destination	Columbus, OH
Departing	8:25 AM
Arriving	10:38 AM
Departure Terminal	TERMINAL D
Seat	07B
Class	Coach

Estimated time	2 hours 13 minutes
Distance	478 Miles
Meal Service	No Meal Service
Plane	E70

### Travel Details

Saturday March 1, 2014

THANK YOU FOR CHOOSING AMERICAN EXPRESS

### Loyalty Programs

Vendor	Account	Traveler
DELTA AIR LINES	2003604375	JEFFREY A LIPPS



**Airline Record Locators**

Airline Reference	Carrier
HLUC6W	DELTA AIR LINES

**Additional Messages**

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336-291-0107, CODE S-4PVA

S4 \*\*\*\*\*

S4 \*\*\*\*\*

S6 \*\*\*\*\*

S6 \*\*\*\*\*

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ONLY VALID ON SAME CARRIER  
TICKET EXCHANGE FEE 35.00

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All services covered by this itinerary are subject to the terms and conditions specified by the suppliers. Customer agrees to the terms and conditions set forth on any brochures or advertisements describing any tour, cruise, accommodations, transportation or other services, and to any and all conditions contained in documents for any such services including, without limitation, all cancellation and change fees. No employee of American Express and its affiliates, subsidiary companies or representatives has authority to vary the terms and conditions.

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**NORTHERN NEVADA:** 4600 Kietzke Lane, Building B, Suite 113, Reno, Nevada 89502, Phone: 775.688.1800, Fax: 775.688.1803, e-mail: [ncad@fyiconsumer.org](mailto:ncad@fyiconsumer.org)

California CST#1022318-10, Rhode Island ML#1192, Washington UBI#600-469-604, Iowa TA#002, Nevada NV#2001-0126.




# **NOVEMBER AIRFARE DOCUMENTATION**

Debra Gaunder

**From:** Delta Air Lines [DeltaAirLines@e.delta.com]  
**Sent:** Wednesday, November 20, 2013 9:42 AM  
**To:** Debra Gaunder  
**Subject:** Your Delta Refund Confirmation is Enclosed

Comment/Complaint

---

delta.com   My Trips   Earn Miles

---

## REFUND CONFIRMATION

JENNIFER A BATTLE

**Refund Confirmation for Psgr: JENNIFER A BATTLE**  
SkyMiles® Account: [REDACTED]  
Retain this refund confirmation for your records.

**Refund Confirmation Information**

**Ticket**

**Refund Number:** 0060794272979 | **Issued** 11/20/13

**The amount 717.90 USD has been refunded to VI \*\*\*\*\*2036**

**Document submitted for Refund:** 0062345874107  
\*\*See Refund Information below

	Amount	SkyMiles
<b>Ticket Value:</b>	1435.80 USD	N/A
<b>Portion Flown/Used:</b>	-717.90 USD	
<b>Cancellation Fee:</b>	-0.00 USD	
<b>Total Refund Amt:</b>	717.90 USD	N/A

**Base Fare:** 657.67 USD  
**Tax:** 60.23 USD  
**Tax Breakdown:** US 49.33 ZP 3.90 AY 2.50  
XF 4.50

**\*\*Refund Information:**  
Your Refund has been processed. Refund eligibility and amounts are based on the rules of the fare purchased or SkyMiles program Ticket Rules. All applicable cancellation or other fees have been applied.

**Additional Information:**  
Credit Card Refunds could take up to two billing cycles to appear on your credit card account. Refunds

for eligible tickets purchased with cash or check will be processed within 20 business days. Retain this refund confirmation for your records.

**Questions About Your Refund?**

Your Refund Number will be needed for any inquiries about your refund.

- Submit questions at [www.delta.com/talktous](http://www.delta.com/talktous)
- Call 1-800-847-0578
- Send questions via postal service to:  
Delta Air Lines Inc.  
Passenger Refunds  
P.O. Box 20537  
Atlanta, GA 30320-2537 USA



**BUY GIFT TRANSFER >**  
Need more miles? Buy  
and transfer miles on  
[Delta.com](http://Delta.com).



**AMERICAN EXPRESS >**  
First checked bag free  
with the Gold Delta  
SkyMiles® Credit Card.  
Apply Now



**HERTZ >**  
Save up to 40% on car  
rentals worldwide, plus  
SkyMiles members earn  
up to 200 miles per  
day.



**TRIP INSURANCE >**  
Protect your trip  
against trip  
cancellations and  
interruptions with  
valuable Insurance from  
Allianz Global  
Assistance.

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- Limits on our liability for personal injury or death of passengers, and for loss, damage or delay of goods and baggage
- Claim restrictions, including time periods within which you must file a claim or bring an action against us
- Our right to change terms of the contract
- Check-in requirements and other rules establishing when we may refuse carriage
- Our rights and limits of our liability for delay or failure to perform service, including schedule changes, substitution of alternative air carriers or aircraft, and rerouting
- Our policy on overbooking flights, and your rights if we deny you boarding due to an oversold flight

These terms are incorporated by reference into our contract with you. You may view these conditions of carriage on [delta.com](http://delta.com), or by requesting a copy from Delta.

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*Chg. Flight from LAX to USAir*

**Debra Gaunder**

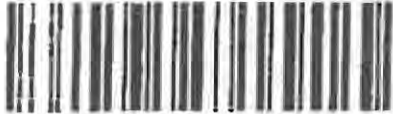
**From:** reservations@email-usairways.com  
**Sent:** Wednesday, November 20, 2013 9:04 AM  
**To:** Debra Gaunder  
**Subject:** Your US Airways flight

Your reservation

[Book travel](#) [Travel tools](#) [Dividend Miles](#) [Specials](#) [US Airways Vacations](#)


**You're confirmed**

Date issued: Wednesday, November 20, 2013



Scan at any US Airways kiosk to check in

**Confirmation code:**

AZVJBQ  US Airways

**Passenger summary**

Passenger name	Frequent flyer # (Airline)	Ticket number	Special needs
Jennifer A Battle	8B782X6 (US)	03723361147461	



Day of departure phone: (614) 301-1438 Email for receipt: gaunder@carpenterlipps.com

**Trip details** [Download to Outlook](#)

Depart: Philadelphia, PA (PHL) ☒ Columbus, OH (CMH)

Date: Thursday, November 21, 2013

Status: Active

Flight #	Carrier	Depart	Arrive	Travel time	Meal	Aircraft	Cabin	Seats
3284	 	06:05 PM PHL	07:44 PM CMH	1h 39m	—	E175	Coach	9A

*Operated by Republic Airlines dba US Airways Express*



### Total travel cost (1 passengers)

<b>Your fare (Refundable)</b>	<b>Adult</b>
PHL to CMH (B6)	\$761.86
<b>Taxes and fees</b>	<b>\$68.04</b>
<b>Subtotal</b>	<b>\$829.90</b>
Number of passengers	x 1
<b>Total by passenger type</b>	<b>\$829.90</b>
<b>Total fare (All passengers)</b>	<b>\$829.90</b>

Charged to Jennifer A Battle  
\*\*\*\*\*2036 (Visa)

**You paid \$829.90**

### Helpful links

#### Travel tools and tips

[Airport information](#)

[Airport security](#)

[About Gogo Wi-Fi](#)

[US Airways Club](#)

[Seated in an exit row?](#)

#### Trip information

[Manage your reservation](#)

[Join Dividend Miles](#)

[TSA regulations](#)

[Change your seats](#)

[Baggage policies](#)

[Buy Gogo Wi-Fi](#)

### Bags

Pay for your checked bags when you check in online or at the airport! Read more about [bags](#).

Carry-ons*	Carry-on bag	Personal item
All flights		
Checked bags (each way/per person)*	1st bag	2nd bag
U.S. / Canada / Latin America / Caribbean / Bermuda / South America (except Brazil)		
Transatlantic		
Transpacific / Brazil (except Hawaii)		



AMERICAN EXPRESS® BUSINESS TRAVEL

Page 1 of 2

Generated: November 25, 2013 12:08 PM

## Travel Arrangements for JEFFREY A LIPPS

Record Locator BZJBNE  
Trip ID 10724816058  
CARPENTER AND LIPPS  
280 N HIGH ST STE 1300  
COLUMBUS, OH 43215

### Agent ID: VO

64 PRATT ST - 3rd flr - hartford, ct 06103  
Phone: (800) 327-2737 / Fax: (313) 203-3822

### Invoice Details

#### Ticket Information

Airline Code	006	Ticket Date	11/25/2013
Ticket Number	7385307603	Invoice	0251862
Check Digit	6	Electronic	Yes

#### Charges

Ticket Base Fare	0.00
Ticket Tax Fare	0.00
Total (USD) Ticket Amount	0.00
Current Fare	1,294.38
Prior ticket 0067316259506 credit	-1,314.38
Exchange Fee	0.00
Transaction Fee	35.00
Airfare charged to American Express	
Billing Account:	AX XXXXXXXXXXXX2007
<b>Total</b>	<b>15.01</b>

### Travel Details

Monday November 25, 2013

#### Flight Information

Airline	DELTA AIR LINES	Estimated time	2 hours 6 minutes
Flight	5978	Distance	478 Miles
OPERATED BY SHUTTLE AMERICA - DELTA CONNECTION			
Origin	New York Lga, NY	Meal Service	No Meal Service
Destination	Columbus, OH	Plane	Embraer 175 JET
Departing	7:00 PM		
Arriving	9:06 PM		
Departure Terminal	TERMINAL D		
Seat	10B		
Class	Coach		

### Travel Details

Thursday March 27, 2014

THANK YOU FOR CHOOSING AMERICAN EXPRESS

#### Loyalty Programs

Vendor	Account	Traveler
DELTA AIR LINES	2003894375	JEFFREY A LIPPS

#### Airline Record Locators

Airline Reference	Carrier
GPSXC2	DELTA AIR LINES

#### Additional Messages



FOR TRAVEL RESERVATIONS/ASSISTANCE 8A-8P ET M-F  
PLEASE CALL 800-848-4438  
FOR AFTER HOURS EMERGENCY ASSISTANCE CALL  
1-800-872-3057 - ACCESS CODE - S-4PVA  
FOR EMERGENCIES WHILE TRAVELING OVERSEAS, PLEASE CALL  
336-291-0107, CODE S-4PVA  
PLEASE REVIEW THIS ITINERARY/INVOICE. CHANGES OR  
CANCELLATIONS MUST BE REPORTED TO AMERICAN EXPRESS  
WITHIN 24 HOURS TO MINIMIZE/AVOID PENALTIES.  
A VALID GOVERNMENT ISSUED PHOTO ID IS REQUIRED.  
PLEASE CHECK IN 90 MINUTES PRIOR TO DEPARTURE.  
CONTACT THE ABOVE NUMBER FOR COMPLETE  
TICKET RESTRICTIONS.  
TICKETS MAY BE NON-REFUNDABLE, NON-ENDORSEABLE,  
NON-CHANGEABLE OR REQUIRE ADVANCE NOTICE TO  
CHANGE, SUBJECT TO PENALTY/TRANSACTION FEE, AND  
ONLY VALID ON SAME CARRIER  
TICKET EXCHANGE FEE 35.00

ADVISORY TSA requires all reservations with any US city segment or flying over the US or booked on a US based carrier to include full name, date of birth, and gender. Failure to provide this information will result in your reservation being cancelled.



AMERICAN EXPRESS® BUSINESS TRAVEL

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Generated: November 12, 2013 12:48 PM

## Travel Arrangements for JEFFREY A LIPPS

**Record Locator** BZJBNE  
**Trip ID** 10724816058  
CARPENTER AND LIPPS  
280 N HIGH ST STE 1300  
COLUMBUS, OH 43215

**Agent ID: VO**

64 PRATT ST - 3rd flr - hartford, ct 06103  
Phone: (800) 327-2737 / Fax: (313) 203-3822

### Invoice Details

#### Ticket Information

Airline Code	008	Ticket Date	11/12/2013
Ticket Number	7319259506	Invoice	0243272
Check Digit	2	Electronic	Yes

#### Charges

Ticket Base Fare	1,202.40
Ticket Tax Fare	111.98
Total (USD) Ticket Amount	1,314.38
Airfare charged to American Express	
Billing Account:	AX XXXXXXXXXXXX2007
<b>Total</b>	<b>1,314.38</b>

### Travel Details

Saturday November 16, 2013

#### Flight Information

Airline	DELTA AIR LINES	Estimated time	1 hour 40 minutes
Flight	5500	Distance	478 Miles
	OPERATED BY EXPRESSJET DBA DELTA CONNECTION		
Origin	Columbus, OH	Meal Service	No Meal Service
Destination	New York Lga, NY	Plane	Canadair Regional Jet
Departing	3:30 PM		
Arriving	5:10 PM		
Arrival Terminal	TERMINAL D		
Class	Coach		

#### Flight Information

Airline	DELTA AIR LINES	Estimated time	1 hour 40 minutes
Flight	5500	Distance	478 Miles
	OPERATED BY EXPRESSJET DBA DELTA CONNECTION		
Origin	Columbus, OH	Meal Service	No Meal Service
Destination	New York Lga, NY	Plane	Canadair Regional Jet
Departing	3:30 PM		
Arriving	5:10 PM		
Arrival Terminal	TERMINAL D		
Class	First <i>free upgrade</i>		

#### Hotel Information

**Hotel** MARRIOTT HOTELS  
JW MARRIOTT ESSEX HOUSE  
**Hotel Address** 160 CENTRAL PARK SOUTH  
NEW YORK NY 10019





Confirmation Number 88710107  
Check in Date 11/19/2013  
Check out Date 11/27/2013  
  
Hotel Rate 754.00 USD per night  
Phone Number 1-212-2470300  
Fax Number 1-212-3151839  
Late Arrival Guarantee - Credit Card  
Special Info NSRM KING  
Frequent Guest 166152789  
CANCEL 01 DAYS BEFORE ARRIVAL  
GUARANTEED RESERVATION-CANCEL 24 HOURS PRIOR-BY  
FRI 15NOV-LOCAL HOTEL TIME-TO AVOID ROOM/TAX CHARGES  
RATE IS 449.00 1ST NIGHT  
RATE IS 524.00 2ND NIGHT  
RATE IS 724.00 3RD NIGHT  
RATE IS 754.00 NEXT 3 NIGHTS  
RATE IS 499.00 NEXT 2 NIGHTS  
RATE IS 474.00 LAST 3 NIGHTS

#### Travel Details

Wednesday November 27, 2013

##### Flight Information

Airline	DELTA AIR LINES	Estimated time	2 hours 8 minutes
Flight	5990	Distance	478 Miles
	OPERATED BY SHUTTLE AMERICA - DELTA CONNECTION		
Origin	New York Lga, NY	Meal Service	No Meal Service
Destination	Columbus, OH	Plane	E70
Departing	8:30 AM		
Arriving	10:36 AM		
Departure Terminal	TERMINAL D		
Seat	07B		
Class	Coach		

#### Travel Details

Thursday March 27, 2014

THANK YOU FOR CHOOSING AMERICAN EXPRESS

##### Loyalty Programs

Vendor	Account	Traveler
DELTA AIR LINES	2003894375	JEFFREY A LIPPS

##### Airline Record Locators

Airline Reference	Carrier
GPSXC2	DELTA AIR LINES

##### Additional Messages

FOR TRAVEL RESERVATIONS/ASSISTANCE 8A-8P ET M-F  
PLEASE CALL 800-848-4438  
FOR AFTER HOURS EMERGENCY ASSISTANCE CALL  
1-800-872-3057 - ACCESS CODE - S-4PVA  
FOR EMERGENCIES WHILE TRAVELING OVERSEAS,PLEASE CALL  
396-291-0107, CODE S-4PVA

\*\*\*\*\*  
PLEASE BE ADVISED THAT CERTAIN MANDATORY HOTEL-IMPOSED  
CHARGES, INCLUDING, BUT NOT LIMITED TO, DAILY RESORT OR  
FACILITY FEES, MAY BE APPLICABLE TO YOUR STAY AND PAYABLE  
TO THE HOTEL OPERATOR AT CHECK-OUT FROM THE PROPERTY.  
YOU MAY WISH TO INQUIRE WITH THE HOTEL BEFORE YOUR TRIP  
REGARDING THE EXISTENCE AND AMOUNT OF SUCH CHARGES.  
\*\*\*\*\*

PLEASE REVIEW THIS ITINERARY/INVOICE. CHANGES OR  
CANCELLATIONS MUST BE REPORTED TO AMERICAN EXPRESS  
WITHIN 24 HOURS TO MINIMIZE/AVOID PENALTIES.

A VALID GOVERNMENT ISSUED PHOTO ID IS REQUIRED.

PLEASE CHECK IN 90 MINUTES PRIOR TO DEPARTURE.

CONTACT THE ABOVE NUMBER FOR COMPLETE  
TICKET RESTRICTIONS.

HOTEL CANCELLATION, NO-SHOW AND EARLY CHECK-OUT  
FEES MAY APPLY. PLEASE CONTACT AMERICAN EXPRESS  
FOR DETAILS.

TICKETS MAY BE NON-REFUNDABLE, NON-ENDORSEABLE,  
NON-CHANGEABLE OR REQUIRE ADVANCE NOTICE TO  
CHANGE, SUBJECT TO PENALTY/TRANSACTION FEE, AND  
ONLY VALID ON SAME CARRIER

ADVISORY TSA requires all reservations with any US city segment or flying over the US or booked on a US based carrier to  
include full name, date of birth, and gender. Failure to provide this information will result in your reservation being cancelled.



AMERICAN EXPRESS® BUSINESS TRAVEL

Page 1 of 3

Generated: November 15, 2013 3:57 PM

## Travel Arrangements for DAVID BECK

**Record Locator** EXKGDH  
**Trip ID** 10902908133  
CARPENTER AND LIPPS  
280 N HIGH ST STE 1300  
COLUMBUS, OH 43215

**Agent ID: M6**  
64 PRATT ST - 3rd flr - hartford, ct 06103  
Phone: (800) 327-2737 / Fax: (313) 203-3622

### Invoice Details

#### Ticket Information

<b>Airline Code</b>	008	<b>Ticket Date</b>	11/15/2013
<b>Ticket Number</b>	7320089850	<b>Invoice</b>	0246443
<b>Check Digit</b>	6	<b>Electronic</b>	Yes

#### Charges

<b>Ticket Base Fare</b>	1,183.80
<b>Ticket Tax Fare</b>	110.68
<b>Total (USD) Ticket Amount</b>	1,294.38
<b>Transaction Fee</b>	35.00
<b>Airfare charged to Visa</b>	
<b>Billing Account:</b>	VI XXXXXXXXXX3672
<b>Total</b>	1,329.38

### Travel Details

Monday November 18, 2013

#### Flight Information

<b>Airline</b>	DELTA AIR LINES	<b>Estimated time</b>	1 hour 43 minutes
<b>Flight</b>	5500	<b>Distance</b>	478 Miles
	OPERATED BY EXPRESSJET DBA DELTA CONNECTION		
<b>Origin</b>	Columbus, OH	<b>Meal Service</b>	No Meal Service
<b>Destination</b>	New York Lga, NY	<b>Plane</b>	Canadair RegionalJet
<b>Departing</b>	3:59 PM		
<b>Arriving</b>	5:42 PM		
<b>Arrival Terminal</b>	TERMINAL D		
<b>Seat</b>	08D		
<b>Class</b>	Coach		

#### Hotel Information

<b>Hotel</b>	MARRIOTT HOTELS
	JW MARRIOTT ESSEX HOUSE
<b>Hotel Address</b>	160 CENTRAL PARK SOUTH
	NEW YORK NY 10019
<b>Confirmation Number</b>	89217184
<b>Check in Date</b>	11/18/2013
<b>Check out Date</b>	11/22/2013
<b>Hotel Rate</b>	574.00 USD per night
<b>Phone Number</b>	1-212-2470300
<b>Fax Number</b>	1-212-3151839
	Late Arrival Guarantee - Credit Card
<b>Special Info</b>	KING, NSRM
<b>Frequent Guest</b>	915484216
CANCEL 01 DAYS BEFORE ARRIVAL	



### Travel Details

Friday November 22, 2013

#### Flight Information

Airline	DELTA AIR LINES	Estimated time	1 hour 59 minutes
Flight	5998	Distance	478 Miles
	OPERATED BY SHUTTLE AMERICA - DELTA CONNECTION		
Origin	New York Lga, NY	Meal Service	No Meal Service
Destination	Columbus, OH	Plane	E70
Departing	8:30 PM		
Arriving	10:29 PM		
Departure Terminal	TERMINAL D		
Seat	07A		
Class	Coach		

### Travel Details

Saturday March 22, 2014

THANK YOU FOR CHOOSING AMERICAN EXPRESS

#### Loyalty Programs

Vendor	Account	Traveler
DELTA AIR LINES	9402633706	DAVID BECK

#### Airline Record Locators

Airline Reference	Carrier
F8KGIE	DELTA AIR LINES

#### Additional Messages

FOR TRAVEL RESERVATIONS/ASSISTANCE 8A-8P ET M-F  
PLEASE CALL 800-848-4438  
FOR AFTER HOURS EMERGENCY ASSISTANCE CALL  
1-800-872-3057 - ACCESS CODE - S-4PVA  
FOR EMERGENCIES WHILE TRAVELING OVERSEAS,PLEASE CALL  
336-291-0107, CODE S-4PVA

\*\*\*\*\*  
PLEASE BE ADVISED THAT CERTAIN MANDATORY HOTEL-IMPOSED  
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FACILITY FEES, MAY BE APPLICABLE TO YOUR STAY AND PAYABLE  
TO THE HOTEL OPERATOR AT CHECK-OUT FROM THE PROPERTY.  
YOU MAY WISH TO INQUIRE WITH THE HOTEL BEFORE YOUR TRIP  
REGARDING THE EXISTENCE AND AMOUNT OF SUCH CHARGES.  
\*\*\*\*\*

PLEASE REVIEW THIS ITINERARY/INVOICE. CHANGES OR  
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FEES MAY APPLY. PLEASE CONTACT AMERICAN EXPRESS  
FOR DETAILS.  
TICKETS MAY BE NON-REFUNDABLE, NON-ENDORSEABLE,  
NON-CHANGEABLE OR REQUIRE ADVANCE NOTICE TO  
CHANGE, SUBJECT TO PENALTY/TRANSACTION FEE, AND  
ONLY VALID ON SAME CARRIER  
AIR RAIL TRANSACTION OR BOOKING FEE 35.00

ADVISORY TSA requires all reservations with any US city segment or flying over the US or booked on a US based carrier to  
include full name, date of birth, and gender. Failure to provide this information will result in your reservation being cancelled.

All services covered by this itinerary are subject to the terms and conditions specified by the suppliers. Customer agrees to the terms and conditions set forth on any brochures or advertisements describing any tour, cruise, accommodations, transportation or other services, and to any and all conditions contained in documents for any such services including, without limitation, all cancellation and change fees. No employee of American Express and its affiliates, subsidiary companies or representatives has authority to vary the terms and conditions.

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**CALIFORNIA:** This transaction is covered by the California Travel Consumer Restitution Fund (TCRF) if the seller of travel was registered and participating in the TCRF at the time of sale and the passenger is located in California at the time of payment. Eligible passengers may file a claim with TCRF if the passenger is owed a refund of more than \$50 for transportation or travel services which the seller of travel failed to forward to a proper provider or such money was not refunded to you when required. The maximum amount which may be paid by the TCRF to any one passenger is the total amount paid on behalf of the passenger to the seller of travel, not to exceed \$15,000. A claim must be submitted to the TCRF within 12 months after the scheduled completion date of the travel. A claim must include sufficient documentation to prove your claim and a \$35 processing fee. Claimants must agree to waive their right to other civil remedies against a registered participating seller of travel for matters arising out of a sale for which you file a TCRF claim. You may request a claim form by writing to: Travel Consumer Restitution Corporation; P.O. Box 6001; Larkspur, CA 94977-6001; or by visiting TCRF's website at: [www.tcrfinfo.org](http://www.tcrfinfo.org).

**WASHINGTON:** If transportation or other services are canceled by the seller of travel, all sums paid to the seller of travel for services not performed in accordance with the contract between the seller of travel and the purchaser will be refunded within thirty (30) days of receiving the funds from the vendor with whom the services were arranged, or if the funds were not sent to the vendor, the funds shall be returned within fourteen (14) days after cancellation by the seller of travel to the purchaser unless the purchaser requests the seller of travel to apply the money to another travel product and/or date.

**NEVADA:**

**RECOVERY FUND FOR CONSUMERS DAMAGED BY SELLERS OF TRAVEL**

You may be eligible for payment from the Recovery Fund if you have paid money to a seller of travel registered in Nevada for the purchase of travel services or a vacation certificate and you have suffered certain financial damages as a result of the transaction. To obtain information relating to your rights under the Recovery Fund and the filing of a claim for recovery from the Recovery Fund, you may contact the Consumer Affairs Division of the Department of Business and Industry at the following locations:

**SOUTHERN NEVADA:** 1850 East Sahara Avenue, Suite 101, Las Vegas, Nevada 89104, Phone: 702.486.7355, Fax: 702.486.7371, e-mail: [ncad@fyiconsumer.org](mailto:ncad@fyiconsumer.org)

**NORTHERN NEVADA:** 4800 Kietzke Lane, Building B, Suite 113, Reno, Nevada 89502, Phone: 775.688.1800, Fax: 775.688.1803, e-mail: [ncad@fyiconsumer.org](mailto:ncad@fyiconsumer.org)

California CST#1022318-10, Rhode Island ML#1192, Washington UBI#600-469-694, Iowa TA#002, Nevada NV#2001-0126.

# **DECEMBER AIRFARE DOCUMENTATION**

CARPENTER LIPPS & LELAND LLP

ATTORNEYS AT LAW

280 PLAZA SUITE 1300

280 NORTH HIGH STREET

COLUMBUS, OHIO 43215

WWW.CARPENTERLIPPS.COM

WRITER'S DIRECT NUMBER

TELEPHONE (312) 222-2100

180 NORTH LAUREL

SUITE 2500

CHICAGO, ILLINOIS 60601

TELEPHONE (312) 777-4300

1025 CONNECTICUT AVENUE N.W.

SUITE 1000

WASHINGTON, DC 20006-5417

TELEPHONE (202) 385-2800

**Reimbursement for Expenses**

Date: 1/09/14  
Name: Bruce Paradis  
Address: 12530 Beach Cir.  
Eden Prairie, MN 55344  
SSN: 475-56-3780  
Case No: 1239-004  
Re: Reimbursement for cost of increase of airline ticket and change fee when  
deposition was cancelled

ITEM	DATE	AMT
Airline ticket increase	11/11/13 - 11/13/13	\$ 410.00
Airline ticket penalty	11/11/13 - 01/11/13/13	\$ 140.00
<b>TOTAL</b>		<b>\$ 550.00</b>

375831

# **SEPTEMBER HOTEL DOCUMENTATION**





10700 Pear Tree Lane, St. Louis, MO 63134 • 314.423.9700 • Marriott.com/STLA?P

GUEST FOLIO

Room Name 7207 LIPPS/JEFFREY/MR Rate 199.00 Depart 09/13/13 13:00 8131  
Type NCK Arrive 09/12/13 19:59 ACCT#

105

Room Clerk	Address	Payment	Room #	Balance Due
DATE	REFERENCE	CHARGES	CREDITS	
09/12	RR GRILL	19877207 73.00		
09/12	ROOM	7207, 1 199.00		
09/12	ROOMTAX	7207, 1 35.67		
09/13	AX CARD			
			\$307.67	

SETTLED TO : AMERICAN EXPRESS CURRENT BALANCE .00

THANK YOU FOR CHOOSING MARRIOTT! IF YOU ARE PARKING A  
VEHICLE, PLEASE USE YOUR ROOM KEY TO EXIT THE PARKING LOT.  
LIKE US ON FACEBOOK @ FACEBOOK.COM/#!/MARRIOTTSTLAIRPORT.COM

SUMMARY OF TAXES			
DESCRIPTION	TAXED AMOUNT	TAX	
E DATA SVC TAX	.00	.00	
NET CHARGES	TAX	CREDITS	FOLIO
307.67	.00	.00	307.67
EXP. REPORT SUMMARY			
09/12 RR GRILL	73.00		
ROOM&TAX	234.67		

GET ALL YOUR HOTEL BILLS BY EMAIL BY UPDATING YOUR  
REWARDS PREFERENCES. OR, ASK THE FRONT DESK TO EMAIL YOUR  
BILL FOR THIS STAY. SEE "INTERNET PRIVACY STATEMENT" ON  
MARRIOTT.COM

Your Rewards points/miles earned on your eligible earnings  
will be credited to your account. Check your  
Rewards Account Statement for updated activity.

This statement is your only receipt. You have agreed to pay in cash or by approved personal check or to authorize us to charge your credit card for all amounts charged to you. The amount shown in the credits column opposite any credit card entry in the reference column above will be charged to the credit card number set forth above. (The credit card company will bill in the usual manner.) If for any reason the credit card company does not make payment on this account, you will owe us such amount. If you are direct billed, in the event payment is not made within 25 days after checkout, you will owe us interest from the checkout date on any unpaid amount at the rate of 1.5% per month (ANNUAL RATE 18%), or the maximum allowed by law, plus the reasonable cost of collection, including attorney fees.

Signature X

Fairfield Inn by Marriott  
Detroit West  
Canton

5700 Haggerty Road  
Canton MI 48187  
734.981.2440



J. Lipps

Room: 343

Room Type: KING

Number of Guests: 1

Rate: \$94.00

Clerk:

Arrive: 11Sep13

Time: 12:20AM

Depart: 12Sep13

Time:

Folio Number: 67888

**Date**

**Description**

**Charges**

**Credits**

11Sep13

Room Charge

94.00

11Sep13

State Occupancy Tax

5.64

11Sep13

County Tax

4.23

12Sep13

American Express

103.87

Card #: XXXXXXXXXXXXXXX2007/XXXX

Amount: 103.87 Auth: 507713 Signature on File

This card was electronically swiped on 12Sep13

**Balance:**

0.00

**Rewards Account # XXXXX2769.** Your Rewards points/miles earned on your eligible earnings will be credited to your account. Check your Rewards Account Statement or your online Statement for updated activity.

Get all your hotel bills by email by updating your Rewards Preferences. Or, ask the Front Desk to email your bill for this stay. See "Internet Privacy Statement" on Marriott.com.



GUEST FOLIO

Room 3109 Name LIPPS/JEFFREY/MR Rate 09/18/13 12:00 14860  
Type SNKG Arrive 09/17/13 18:11 ACCT#  
234

Room Clerk Address Payment RMD#: XXXXX2769

DATE	REFERENCE	CHARGES	CREDITS	BALANCE DUE
09/17	ROOM TR	3109, 1 579.00		
09/17	RM TX	3109, 1 51.39	A	
09/17	NYC TAX	3109, 1 34.02	B	
09/17	OCC/JAV	3109, 1 3.50	D	
09/18	AX CARD			\$667.91

TO BE SETTLED TO: AMERICAN EXPRESS CURRENT BALANCE .00  
THANK YOU FOR CHOOSING MARRIOTT! TO EXPEDITE YOUR CHECK-OUT,  
PRESS "MENU" ON YOUR TV REMOTE TO ACCESS VIDEO CHECK-OUT.

SUMMARY OF TAXES			
DESCRIPTION	TAXED AMOUNT	TAX	
K 8.875% SALES TAX	.00	.00	
NET CHARGES	TAX	CREDITS	FOLIO
667.91	.00	.00	667.91
EXP. REPORT SUMMARY			
09/17 ROOM&TAX	667.91		

GET ALL YOUR HOTEL BILLS BY EMAIL BY UPDATING YOUR  
REWARDS PREFERENCES. OR, ASK THE FRONT DESK TO EMAIL YOUR  
BILL FOR THIS STAY. SEE "INTERNET PRIVACY STATEMENT" ON  
MARRIOTT.COM

Your Rewards points/miles earned on your eligible earnings  
will be credited to your account. Check your  
Rewards Account Statement for updated activity.

This statement is your only receipt. You have agreed to pay in cash or by approved personal check or to authorize us to charge your credit card for all amounts charged to you. The amount shown in the credits column opposite any credit card entry in the reference column above will be charged to the credit card number set forth above. (The credit card company will bill in the usual manner.) If for any reason the credit card company does not make payment on this account, you will owe us such amount. If you are direct billed, in the event payment is not made within 25 days after check-out, you will owe us interest from the checkout date on any unpaid amount at the rate of 1.5% per month (ANNUAL RATE 18%), or the maximum allowed by law, plus the reasonable cost of collection, including attorney fees.

Signature X \_\_\_\_\_



Residence Inn by Marriott

148 East 48th St  
New York, Ny 10017

T 212.980.1003

D. Beck

Room: 1631

Room Type: GNEX

Number of Guests: 1

Rate: \$549.00 Clerk:

Arrive: 10Sep13

Time: 05:58PM

Depart: 11Sep13

Time:

Folio Number: 70676

Date	Description	Charges	Credits
10Sep13	Room Charge	549.00	
10Sep13	Occupancy Sales Tax	3.50	
10Sep13	State Occupancy Tax	48.72	
10Sep13	City Tax	32.25	
11Sep13	American Express		633.47
	Card #: XXXXXXXXXXXXXXX10021XXXX		
	Amount: 633.47 Auth: 520640 Signature on File		
	This card was electronically swiped on 10Sep13		
	Balance:	0.00	

Rewards Account # XXXXX4216. Your Rewards points/miles earned on your eligible earnings will be credited to your account. Check your Rewards Account Statement or your online Statement for updated activity.

As requested, a final copy of your bill will be emailed to you at: BECK@CARPENTERLIPPS.COM. See "Internet Privacy Statement" on Marriott.com.